

Fares effective January 1, 2019 – subject to change

Single-Ride / Two-Hour Fares

	ADULT	YOUTH	SENIOR/ DISABLED/ MEDICARE
Bus, Light Rail	\$2.50	\$1.25	\$1
Express Bus	\$5	\$1.25	\$1

Passes / Prepaid Fares

Day Pass	\$7.50	\$3.75	\$3
Express Day Pass	\$15	\$3.75	\$3
8-Hour Excursion Pass	\$5	\$2.50	\$2
Monthly Pass	\$90	\$35	\$30
Express Monthly Pass	\$180	\$35	\$30
Annual Pass Subscription	\$990	\$385	\$330
Express Pass Annual Sub.	\$1,980	\$385	\$330

Two-Hour Fares are available to customers using a Clipper card or VTA's EZfare mobile app. For two hours after the first tag on Clipper or upon activating a single-ride fare on EZfare, customers can transfer for free within VTA bus and light rail routes.



Except for Adults using Express Bus service, Youth and Senior/Disabled/Medicare customers can transfer to Express Buses without paying an upgrade.

Youth Fare is available to persons ages 5–18 with proof of age. Children under age 5 ride free.

Senior/Disabled/Medicare Fare is available to seniors age 65+, customers with disabilities and customers with a Medicare card. Proof of age or valid picture ID may be required.

Visit vta.org/fares for more information on fare options.

Ride Safe



Failure to comply with any law, code or rule, including the behaviors listed above, is a violation of one or more of the following: California Penal Code §§594 et seq, 640; Public Utility Code (PUC) §99170; or VTA Amended and Restated Ordinance No 98.1. Violations are punishable by fine and/or incarceration, up to the maximum penalty allowed by law. A list of conduct that is prohibited on VTA property is available online at vta.org. Links to the California Penal Code, the Public Utilities Code and the Ordinance are also available online at vta.org/rules.



Lost & Found

If you lost something on a VTA bus or train, contact Customer Service. Most recovered items (except bikes) can be collected at VTA's Downtown Customer Service Center. If you left a bike behind, contact VTA Protective Services at (408) 421-7171. If you find an item left by another customer, please turn it in to the operator.



Secure your Mobility Device

All mobility devices must be secured while aboard VTA buses. The bus operator will secure your device safely and quickly. These requirements are compliant with ADA.

Reading the Schedule is Easy!

1. Find your **day and direction** of travel. For example, *Weekday Northbound* or *Saturday Southbound*.

2. Each **timepoint** (A) in the schedule matches a location on the map. Find timepoints near the start and end of your trip. Your closest stop may be *between* timepoints.

3. Read **down** the column to see when trips serve each timepoint. Read **across** to see when each trip arrives at other timepoints.

BOLD numerals indicate "PM" times.

Please note, all times are approximate due to varying traffic conditions. Times are subject to change.

20 Weekday Westbound
Milpitas BART to Sunnyvale Transit Center

	F	E	D	C	B	A
Milpitas BART	5:40	5:51	6:03	6:06	6:14	6:20
1st & Orchard	6:00	6:11	6:23	6:26	6:35	6:41
Mission College	6:15	6:28	6:41	6:45	6:54	7:00
Scott & Bowers	6:30	6:43	6:56	7:00	7:10	7:17
Arques & Wolfe	6:45	6:58	7:11	7:15	7:26	7:33
Sunnyvale Transit Center	7:00	7:15	7:29	7:34	7:45	7:52
	7:15	7:30	7:45	7:50	8:01	8:08
	7:30	7:45	8:00	8:05	8:16	8:22

We're here to help.

VTA Customer Service
(408) 321-2300

Live Information Representatives are happy to assist you:
Monday–Friday 6:00am–7:00pm
Saturday 7:30am–4:00pm

Automated information available 24/7
Información automatizada en español está disponible 24/7 por teléfono

(408) 321-2330
TTY

(800) 894-9908
From 650 Area Code & South County

511
Regional Transportation Information

vta.org

Downtown Customer Service Center
55 W Santa Clara St, Downtown San Jose
open Weekdays 9:00am–6:00pm

Administrative Office
3331 N First St, San Jose (River Oaks)
open Weekdays 8:00am–4:30pm



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More Good Stuff from VTA...



Transit App

Locate your bus or train in real time and get up-to-the-minute arrival predictions.



EZfare

Buy and use VTA fares right on your smartphone. It's perfect for quick, hassle-free travel.



VTA Updates

Sign up for our messaging service to receive important info by text or email.



VTA Alerts

Your eyes and ears help to keep VTA safe for everyone. Use VTA Alerts to discreetly report safety concerns to VTA security personnel or to police.

Visit vta.org to access these convenient services and more!

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Extra School Day Service
Open to Public

EFFECTIVE
December 28
2019

288

Gunn High School—
Middlefield & Colorado

288L

Gunn High School—
Louis & Fielding

288M

Gunn High School—
Middlefield & Colorado



288 288L 288M School Day Southbound

Midtown Palo Alto to Gunn High School

	Louis & Fielding (W)	Middlefield & Colorado (X)	Gunn High School (Y)
288L	7:38		8:04
288		7:39	8:07
288M		7:43	8:04

Lines 288, 288L & 288M ONLY operate on days when Gunn High School is in session during the regular school year. They do not operate during summer school. Call VTA Customer Service for special early dismissal schedules. Open to public.

288 288L 288M School Day Northbound

Palo Alto VA Hospital to Midtown Palo Alto

	Palo Alto VA Hospital (Z)
288	will depart Palo Alto Veterans Hospital 12 minutes after Gunn High School dismissal time
288L	will depart Palo Alto Veterans Hospital 10 minutes after Gunn High School dismissal time
288M	will depart Palo Alto Veterans Hospital 8 minutes after Gunn High School dismissal time

Lines 288, 288L & 288M ONLY operate on days when Gunn High School is in session during the regular school year. They do not operate during summer school. Call VTA Customer Service for special early dismissal schedules. Open to public.

This route does not operate on Saturdays, Sundays or Holidays

Operates on School Days Only
Subject to Change without notice

BOLD numerals indicate "PM" times

All times are approximate due to varying traffic conditions



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BOLD numerals indicate "PM" times.

Please note, all times are approximate due to varying traffic conditions. Times are subject to change.

20 Weekday Westbound
Milpitas BART to Sunnyvale Transit Center

	Milpitas BART Bay #5 (F)	1st & Orchard (E)	Mission College (D)	Scott & Bowers (C)	Arques & Wolfe (B)	Sunnyvale Transit Center (A)
	5:40	5:51	6:03	6:06	6:14	6:20
	6:00	6:11	6:23	6:26	6:35	6:41
	6:15	6:28	6:41	6:45	6:54	7:00
	6:30	6:43	6:56	7:00	7:10	7:17
	6:45	6:58	7:11	7:15	7:26	7:33
	7:00	7:15	7:29	7:34	7:45	7:52
	7:15	7:30	7:45	7:50	8:01	8:08
	7:30	7:45	8:00	8:05	8:16	8:22